From: "Feagans, Betty" <feagansb@wustl.edu>
Date: Thursday, March 19, 2020 at 11:34 AM
To: "MDStudentsAll@wusm.wustl.edu" <MDStudentsAll@wusm.wustl.edu>, DBBS All Students <dbbs-allstudents@email.wustl.edu>, PACS Students Distribution List <PACS-StudentsDistributionList@wusm.wustl.edu>, MSTP_Students <MSTP_Students@gowustl.onmicrosoft.com>, PT20 <pt-pt20@email.wustl.edu>, PT21 <PT21@email.wustl.edu>, PT22 <PT22@email.wustl.edu>, OTD22 <OTD22@email.wustl.edu>, OTD21 <OTD21@email.wustl.edu>, OTD20 <cits-otd20@email.wustl.edu>, OT MSOT21 <OT-MSOT21@email.wustl.edu>, OT MSOT20 <OT-MSOT20@email.wustl.edu>
Cc: "Moscoso, Lisa" <lisamoscoso@wustl.edu>, "Eckhoff, Shannon" <eckhoffs@wustl.edu>, "Rands, Sarah" <rands@wustl.edu>, "Elliott, Beth" <elliottb@wustl.edu>
Subject: Student Health Access - Your Health and Well-being

Dear Students,

There are many unsettling transitions happening in such a short period of time, and we want to reiterate to you that putting your health and safety and that of our greater community is the university’s highest priority. What we are all seeing unfold regarding COVID-19, along with the resulting university decisions, may result in feelings of anger, frustration, sadness, and fear. Please note Student Health will remain open 8 am–4 pm Mon-Fridays. Please be aware if the street entrance is locked, you will need to use your badge to swipe in the building. We can also be accessed using the link from Olin hall.

**Student Health Service**

314-362-3523

[https://wusmhealth.wustl.edu/](https://wusmhealth.wustl.edu/)

- Student Health will remain open 8 am–4 pm Mon-Fridays. If you are having any symptoms of fever, cough and/or shortness of breath, you should contact Student Health Service before seeking in-person medical care.

- In attempt to keep you and our staff healthy, only those with urgent medical conditions will be scheduled for the next 10 days, appointments that can be safely postponed should be delayed for several weeks.

- Student Health Service is available for your medication refills and pick-up. You are also welcome to request your medication placed in the after hour lock box for your convenience.

**Student Health Mental Health Counseling Services**

The outbreak of Coronavirus disease 2019 (COVID-19) may be stressful for you, and/or family members. Worrying about a potential risk to your health and safety or that of your loved ones is normal and common. Your fear and anxiety are valid—these times can feel scary and uncertain. Fear and anxiety about a disease can be overwhelming and cause strong emotions.

- If you are having difficulty, please remember that Student Mental Health Counseling Services is available. We understand this can be a trying time and want you to know we are available to assist you.

- Students seeking mental health support can call the Mental Health Services provider at 314-362-2404 OR Student Assistance Program 1-800-327-2255 option 3 for assistance.
HELPFUL RESOURCES

It is a reminder of our interconnectedness and a reminder to take better care of each other and to check in with our own mental health.

If you are feeling anxious about COVID-19, here are a few recommendations for how to manage stress in uncertain times.

• Create structure and routine where you can—so much is out of your control right now. If you can, try establishing the following:
  o Establish a daily & weekly routine for yourself
  o Set a schedule and daily goals
  o Keep up on personal hygiene and get dressed as you normally would
• Engage in healthy habits – definitely continue to wash your hands and also continue to take care of your health by:
  o Getting 7-8 hours of sleep
  o Eating well
  o Making time for movement (walk outside, check out free yoga or exercise videos on YouTube)
• Avoid unhealthy coping strategies—as tempting as they may be, overuse of the following won’t help cope with big emotions:
  o Alcohol and other drugs
  o Junk food
  o Sleeping all day
  o Social media
  o Compulsive spending
• Focus on what you can influence—so much can feel out of your control right now. What can you influence?
  o Washing your hands
  o The amount of news media you consume
  o Taking full, deep breaths periodically
  o Make a list of what else is in your power and focus on those

Find things to do that nurture your mind and spirit. Ted Talks, books that inspire you and journaling activities. Make time for tasks that allow for hope and future planning even if it is uncertain when some things may happen. Engage with life around you with intentionality and being present.

• Unplug—limit the amount of time you devote to stressful news coverage:
• Set a time, and give yourself that amount of time once or twice a day
• When you do pay attention to news, make sure you are consulting reputable sources with solid medical and public health backing. We would suggest the university’s COVID-19 information website and the Centers for Disease Control website as useful resources. ([www.cdc.gov/coronavirus/2019-ncov/index.html]www.cdc.gov/coronavirus/2019-ncov/index.html).
• Connect with your support system—reach out to folks who support and energize you
• Be open about how you’re feeling and hold this space for others as well
• Find ways to positively support one another
• Schedule regular video chats or phone calls to check in
• Tap into this moment—being mindful won’t make your anxiety go away, but it can change your relationship to it
• Consider utilizing a mindfulness app

If you are utilizing the strategies above and find that your anxiety is difficult to manage, or if you are even wondering if you should reach out for help, you should. Seeking help is not always our first impulse. By the
time this occurs to you, it is time to ask. Please see some of those counseling and support resources Student Mental Health Counseling Services.

Take good care and let us know what we can do to help. We care about you.

**Other Resources**

- There are many helpful guides online on various ways to manage stress and anxiety related to COVID-19. Here are a few we’ve found most useful:
  - Mental Health Guidance for Managing sites. [wustl.edu/takingcare/](http://wustl.edu/takingcare/)
  - Coping with Stress During the 2019-nCoV Outbreak (WHO)
  - Taking Care of Your Mental Health in the Face of Uncertainty (AFSP)
  - 5 Tips to Help Regain Calm Amidst COVID-19 Panic (NPR)
  - How to Cope with Anxiety About Coronavirus (Verywell Mind)
  - Feeling Anxiety About Coronavirus? A Psychologist Offers Tips to Stay Clearheaded (UCSF)